

<b>Department of Labor</b>	<b>FY23 Actual</b>	<b>FY24 Revised</b>	<b>FY25 Target</b>
<b>Performance Indicators - FY2025 Materials</b>			
<b>Core Mission 1: Workforce Development</b>			
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>			
Employment Rate (Q2 post-exit)	70.7%	62.0%	to be negotiated
Employment Rate (Q4 post-exit)	67.4%	61.8%	to be negotiated
Median Earnings	\$ 7,291	\$ 5,500	to be negotiated
Credential Rate	67.8%	65.5%	to be negotiated
Measurable Skills Gain	68.6%	52.3%	to be negotiated
<b>WIOA Title I Dislocated Workers</b>			
Employment Rate (Q2 post-exit)	66.6%	62.4%	to be negotiated
Employment Rate (Q4 post-exit)	69.0%	63.0%	to be negotiated
Median Earnings	\$ 9,681	\$ 7,900	to be negotiated
Credential Rate	70.5%	71.5%	to be negotiated
Measurable Skills Gain	76.9%	54.1%	to be negotiated
<b>WIOA Title I Youth</b>			
Employment Rate (Q2 post-exit)	65.8%	62.4%	to be negotiated
Employment Rate (Q4 post-exit)	69.2%	59.2%	to be negotiated
Median Earnings	\$ 3,240	\$ 2,400	to be negotiated
Credential Rate	56.9%	53.7%	to be negotiated
Measurable Skills Gain	66.7%	67.5%	to be negotiated
<b>WIOA Title III Labor Exchange</b>			
Employment Rate (Q2 post-exit)	56.0%	48.9%	to be negotiated
Employment Rate (Q4 post-exit)	55.6%	48.4%	to be negotiated
Median Earnings	\$ 7,962	\$ 5,750	to be negotiated
<b>WorkFirst New Jersey</b>			
Participants who entered employment	36.2%	39.8%	to be negotiated
<b>Vocational Rehabilitation Services</b>			
Average hourly rate of pay for those individuals who enter employment	\$ 17.51	\$ 18.40	\$ 19.32
<b>Core Mission 2: Income Security</b>			
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<b>Disability Determinations Services</b>			
Days to process a case	94	90	90
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling (a) -see note below	93.3%	90.6%	90.6%
<b>Unemployment Insurance</b>			
Cases receiving first payment within 21 days	60.0%	87.0%	87.0%
Non-monetary determinations decided within 21 days (b) - see note below	58.2%	80.0%	80.0%
<b>Benefits Appeals</b>			
Appellate Tribunal (Lower Level Appeals)			
Decisions within 30 days	31.5%	60.0%	60.0%
Decisions within 45 days	70.0%	80.0%	80.0%
Decisions within 90 days	85.0%	95.0%	95.0%
Board of Review (Upper Level Appeals)			
Average age (in days) of active cases	125	30 Days	30 Days
<b>Unemployment Insurance Call Centers</b>			
Average wait time to speak to an agent (in minutes:seconds)	15:00 Minutes	15 Minutes	15 Minutes
Initial claims filed online	55.0%	55.0%	55.0%
Continued claims filed online	70.0%	70.0%	70.0%
Percentage of initial claims filed without agent assistance	60.0%	60.0%	60.0%
Time to process initial claims handled by agents (in days)	5	5.00	5.00

